



Amy Compton-Phillips, M.D.

President, Clinical Care, Providence



Ep. 26 Her Story Show Notes

Clinically Led, Professionally Managed with Amy Compton-Phillips, M.D.

Hosted by Sanjula Jain, Ph.D., Co-Founder, Think Medium; SVP, Market Strategy & Chief Research Officer, Trilliant Health

“I believe leading is being willing to say and do the hard things that allow us to move forward in a different way.” - Amy Compton-Phillips, M.D.

Meet Our Guest:

Dr. Compton-Phillips serves as the president of Clinical Care at [Providence](#). In this role, she is responsible for improving health, care and value outcomes delivered by the \$25 billion health system. A CNN medical analyst, Dr. Compton-Phillips is a vocal advocate for equity and innovation in healthcare. Dr. Compton-Phillips serves as a director on the boards of the Healthcare Information and Management Systems Society ([HIMSS](#)), the [Institute of Systems Biology](#), [Lumedic](#), and recently completed tenures on the board of [Wellcare](#) and as chair of the High Value Healthcare Collaborative.

In This Episode:

In this episode, Dr. Compton-Phillips reflects on her career journey, from front line clinician to president of clinical care and how she handled her transition away from seeing patients. Sanjula and Dr. Compton-Phillips dive into Providence's treatment of the first U.S. COVID-19 patient and their 'human-centered' approach. Recognizing the need for change within the healthcare industry, Dr. Compton-Phillips shares her "clinically led, professionally managed," philosophy and how this mindset has shaped her experience as a leader. As a board member of many organizations, Dr. Compton-Phillips shares advice for women looking to find their seat on a board.

Key Moments:



Clinical vs. Administrative Work

Dr. Compton-Phillips discusses her experience with transitioning from treating patients directly to working on the administrative side, detailing her career journey from frontline clinician to president of clinical care. ([5:15](#))



Speak Your Mind

In her first leadership role, Dr. Compton-Phillips learned that leading is being willing and able to say and do the hard things that allow us to move forward in a different way. ([17:26](#))



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3

'Human Centered' Approach to COVID-19

In 2020, Providence treated the first U.S. COVID-19 patient. Dr. Compton-Phillips shares how she and her team were quickly able to develop standards and procedures, including an interactive chat-bot on their website to help triage patients. ([7:40](#))

Relevant Links:

- Providence Healthcare System Website: <https://www.providence.org/>
- WellCare Health Plan website: <https://www.wellcare.com/>
- Institute of Systems Biology website: <https://isbscience.org/>
- Lumedix website: <https://www.lumedix.io/>